

# Sick at School? Help is Here!

With Atrium Health Levine Children's School-Based Virtual Care, your child can see a healthcare provider *without* leaving school.

# What you'll love about it



### **Exceptional providers**

Virtual visits are performed by providers from Atrium Health Levine Children's, the region's only children's hospital awarded by U.S. News & World Report.



#### No missed school or work

While your child sees the virtual provider at school, you can join by phone or video from wherever you are.



#### Affordable care

Many insurance plans cover virtual care, and financial assistance may be available if you don't have insurance.

## **How it works**

A teacher or school nurse can request a virtual visit when your child isn't feeling well during the school day. You can also send a note requesting a visit in advance for minor, non-contagious conditions.

Step 1	With your consent, a medical professional arrives at the school to connect to a virtual provider. You'll be invited to join the visit by phone or video.
Step 2	During the visit, the virtual provider performs a physical examination. They use special equipment to look at your child's heart, lungs, ears and throat – all over video.
Step 3	The virtual provider diagnoses your child's condition and offers a treatment plan.  They can also order prescriptions if needed.
Step 4	With your permission, we send notes from your child's visit to their primary care doctor. If they don't have a doctor, we can help you find one.

If your child's condition is minor and non-contagious, you can both return to your day without leaving school or work.

# **Common conditions we treat**

Atrium Health Levine Children's is here and ready to care for your child. We provide virtual care for a variety of conditions, including:

- Allergies
- Asthma
- Colds
- Cough
- Ear pain

- Fever
- Flu symptoms
- Head lice
- Headache
- Pink eye

- Rash
- Sore throat
- Stomachache
- Urinary tract infection



