

## TECHNOLOGY RESOURCE GUIDE

### CPCC

New to CPCC? Setup your CPCC account and email:

<https://www.cpcc.edu/admissions/start-your-application>

Sign up for Multi-factor authentication:

<https://cpcc.teamdynamix.com/TDClient/365/Portal/KB/ArticleDet?ID=11663>

Connecting to the CPCC WiFi:

<https://cpcc.teamdynamix.com/TDClient/365/Portal/KB/ArticleDet?ID=5008>

Resetting your CPCC Password via the Account Management Portal:

<https://cpcc.teamdynamix.com/TDClient/365/Portal/KB/ArticleDet?ID=4307>

Accessing the textbook for your CPCC Class:

<https://cpcc.teamdynamix.com/TDClient/365/Portal/KB/?CategoryID=2112>

Accessing your CPCC Email:

<https://cpcc.teamdynamix.com/TDClient/365/Portal/KB/ArticleDet?ID=7365>

Migration to Microsoft 365:

<https://www.cpcc.edu/about-central-piedmont/administrative-offices/information-technology-services/migration-microsoft-365/microsoft-365-frequently-asked-questions-faqs>

Respondus Lockdown Browser on Chromebooks:

CPCC Resources - <https://cpcc.teamdynamix.com/TDClient/365/Portal/KB/ArticleDet?ID=9883>

On a CMS Chromebook - <https://www.cmsk12.org/site/Default.aspx?PageID=11605>

Need Additional Help?

- Submit a Ticket or search the Knowledge Base of CPCC ITS:  
<https://cpcc.teamdynamix.com/TDClient/365/Portal/Home/>
- Call the CPCC ITS Service Desk at 704-330-5000

### CMS

New to CMS? Your CMS email account will be: **studentnumber**@cms.k12.nc.us (\**studentnumber* will be your CMS student ID.)

Claiming your NCEdCloud Account:

<https://docs.google.com/document/d/1okS5DpC96XCtDGQ7NqPDvNr3IB9gANBxWfG9ZEW3Sxs/edit>

Initial Login to Classlink:

<https://docs.google.com/document/d/1i-1Pp1PNQDI1JNDUASgb9-WSFqq5NKgygcaqFP2K-l/edit>

Logging in to a Chromebook from Home:

<https://sites.google.com/cms.k12.nc.us/cms-technology-support-guides/support-guides/login-information>

Need Additional Help?

- Contact Ms. McKinstry in the Levine MC front office: [JenniferL.McKinstry@cms.k12.nc.us](mailto:JenniferL.McKinstry@cms.k12.nc.us) or 980-343-9437